# RAGNAR BJARTUR GUÐMUNDSSON

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# ADDING VALUE THROUGH MARKETING



#### **PROFESSIONAL SUMMARY**

- Customer-centric team player with valuable experience across marketing, web development, and strategy.
- Combine sharp analytical skills and broad business knowledge to add value to projects.
- Key expertise: Marketing Analytics, Web Development, Web Management, Market Intelligence, Strategy, and Investor Relations.

#### PROFESSIONAL EXPERIENCE

#### 2014 -

# Marel: Manager of Marketing Analytics

- Focus on advanced web analytics and lead analytics.
- Development of interactive dashboards and reports for management and stakeholders.
- Web management of investor website and key contributor to our Annual Report sites.
- Design, management, and analysis of internal and external surveys.
- Ad hoc management and contribution to projects that require analytical expertise.

#### 2010 -

# Vefgreining: Own Business

- Design and implementation of advanced web analytics solutions.
- Design, implementation and analysis of employee and customer surveys.
- Quantitative analysis, presentations, and strategy work.
- Consultation to companies and organizations.
- Recent clients include the pharmaceutical company Ósar, the Icelandic court system, Kringlan Iceland's second largest shopping mall, the biotechnological skincare brand BIOEFFECT, RÚV – Iceland's national public-service broadcasting organization, Iðan education and training provider, and Hafnarfjörður township.

### 2019

# Kerecis: Marketing Manager – Online Channels & Analytics (reduced role at Marel while taking on the project)

- Teamed up with Marel's former Corporate Director of Marketing to establish a marketing function within Kerecis.
- Designed and executed Kerecis' first large-scale customer survey. Results analyzed, presented to management, and used as strategic input for company functions.
- Implemented advanced web analytics and lead analytics, including 12 interactive dashboards and a regular analysis of lead progress.
- Investor and company presentations taken to the next stage, which culminated in a successful C series offering of \$16 million.
- Management of Kerecis' online channels, including the website, social media, and video platforms.
- Monthly reporting on KPIs such as lead generation, marketing campaigns, events, online activities, and social media engagement for management.

#### 2007 - 2014

### Marel: Manager of Marketing Research

• Organized and developed market research within Marel on corporate level, starting with research in connection to Marel's ISK 60 billion acquisition of Stork Food Systems in 2008.

- Development of regular reporting of marketing KPIs.
- Part of and interim leader of the web team, oversaw a transition to a .NET framework in 2013, have also been involved with Marel's award winning Annual Report websites since beginning (Marel was the first Icelandic company to publish its Annual Report as a website).
- Development of investor and company presentations.
- Gained international experience from 2009 to 2010 by working at Marel in Boxmeer, the Netherlands.

#### Prior to joining Marel

2002 – 2007: Web Management in the Banking Industry – Íslandsbanki/Glitnir, Kaupþing/Búnaðarbanki

2000 – 2001: ANZA / Veftorg – Project management of Torq.is, a leading website portal

1998 - 2000: Music industry – CEO of Undirtónar, CFO of Thule Musik

#### **AWARDS**

2023

Marel: Sustainability Report of the Year – awarded by Excellence Iceland, the country's national body for quality management and performance improvement (contributor to project)

2019

Marel: Icelandic Web Awards – awarded by SVEF, the Icelandic Web Industry Association (contributor to project)

2017

Marel: ARC Awards for Annual Report Website – awarded by MerComm, an independent organization dedicated to defining the standards of excellence in the communications fields (key contributor to project)

2012

Marel: Marketing Company of the Year – awarded by ÍMARK, Association of Icelandic Marketers (contributor to project)

## **EDUCATION**

#### Graduated 2007

Master of Business Administration, Executive MBA from Reykjavík University

Nine recognitions for excellence, ranked first in four courses.

# Graduated 2004

**B.A. Political Science with Economics as minor,** 1st class with distinction from University of Iceland Finished coursework in 1996, finished thesis in 2004 (on political attitudes towards the Icelandic fisheries management system).

#### Other academic milestones

2004: Offered Fulbright scholarship – turned down in favor of a position within Glitnir Bank

1997: Invited to an international seminar in Los Angeles – sponsored by the Institute of Humane Studies

1996: Statistical analysis for two multinational social science studies – research headed by dr. Sigrún Júlíusdóttir

# **VOLUNTEER EXPERIENCE**

#### 2022 -

# Reporting on the war in Ukraine

Maintain a set of dashboards and do a regular analysis on the war, viewed over 1 million times a month.

#### 2020 - 2022

#### COVID-19 in the Nordic countries

Developed and maintained a dashboard that compared the pandemic across countries.

# 2005 - 2018

# Websites for non-profit organizations

Ranges from implementation of web analytics to design and web management.

2003

# The Icelandic Red Cross

Various volunteer work, invited to attend General Assembly.

# **OTHER EXPERIENCE**

2001 – 2023: Guest lecturer at various conferences and universities on web analytics

2013 – 2015: Deputy Judge in case no. E-3678/2011 (Hópbílaleigan vs Icelandic State)

2009 – 2010: Court Appointed Assessor in case no. 3-1911/2007 (Iceland Excursions vs Icelandic State)

1998 – 1999: Served first as a member and later as co-chairman of a political committee on environmental issues

1994 – 1997: Series of published articles on natural resource economics in a political magazine